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| **Personal details**  Date of birth: June 12, 1998  Nationality: Kenya  **Contacts**  P.O Box 331-01001  Kalimoni,Kiambu  +254 703517258  benumercy1@gmail.com  Linkedin link:  https://www.linkedin.com/in/mercybenu  **Education**  **AWS Certified cloud practitioner**  September 2024 - November 2024  **Cyber security analyst**,  January 2023 – August 2023,  Cyber Shujaa  **Social cyber security**,  April 2023 – August 2023  Ingressive for good (I4G)  **B.Sc. Computer Science**,  September 2017 – December 2021, Upper Second Division,  Kirinyaga University.  **Kenya Certificate of Secondary Education**,2016  B(plain)  Vanessa Grant Girls School  **Kenya Certificate of Primary Education**,2012  354 out of 500 marks  Gogar Primary School  **Technical skills**   * Operating systems: Windows, Linux * Network Technologies: LAN/WAN, VPN, DNS * Database management: SQL, MySQL * Cybersecurity tools: anti-virus software, packet sniffers, penetration testing, web vulnerability scanning, network security monitoring tools. * User training and support. * Productivity tools: Microsoft office suite.   **Certifications**  **i) AWS**  -Certified cloud practitioner  **ii) Cybershujaa**  - Cyber security analyst.  **iii) Coursera**  - System administration and IT infrastructure services.  - Foundations of user experience (UX) design.  - Foundations of project management.  - Google cybersecurity professional certificate  - Introduction to relational database and SQL.  - Operating systems and you.  **iv) Skills for all**  - Cyber threat management.  - Network defense.  - End point security.  **Soft skills**  **• Collaborative:** In my roles as an Audio-Visual Technician and Interim ICT Coordinator, I have collaborated closely with colleagues during our weekly training sessions. This teamwork has led to a significant increase in the number of members equipped with digital literacy and ICT skills.  **• Eloquent:** Being an eloquent  communicator has been instrumental in leading weekly training sessions as well as giving weekly reports to my supervisor. This ability to clearly and persuasively convey complex digital literacy and ICT concepts has significantly enhanced my colleagues' skills and ensured effective communication with management.  • I excel in working under minimal or no supervision. | **Professional summary**  I am a motivated ICT professional with strong foundational skills in managing IT systems, providing technical support and ensuring smooth network operations. I have hands-on experience in security analysis and vulnerability assessment, minimum baseline standards creation and testing as well as user acceptance testing and quality assurance. I have been utilizing available online learning resources such as hackthebox, tryhackme (https://tryhackme.com/p/mercy101), and cisco skillsforall (https://www.credly.com/users/mercy-benu/badges) to continuously learn and ensure that I remain relevant in the cyber security field as a security analyst.  Recently, I undertook an internship, working at Kenya Revenue Authority (KRA) under the Presidential Digitalent Program (PDTP cohort VIII).  **Work experience**  **Presidential Digitalent program internship**  **December 2023 to November 2024**  Under the PDTP internship program I had been deployed to work at Kenya Revenue Authority (KRA) in the Information System Security (ISS) department.  Duties included:  1. Security analysis and vulnerability assessment.  2. User acceptance testing and quality assurance.  3. Weekly and monthly reporting.  4. Minimum security baseline review.  **Audio-visual technician**  **February 2022**  Working as an audio-visual technician at PCEA Goshen, Kenyatta Road parish, Kiambu county  Duties include:  1. Setting up, and installing multimedia production equipment and audiovisual support tools, including speakers, sound mixers, amplifiers, video screens, video monitors, microphones, cameras, computers, and equipment racks.  2. Running tests on videos, audio, and signals and troubleshooting any problems that arise.  3. Meeting Church' standards by handling equipment malfunctions and executing a flawless church audio-visual church service / live production event.  4. Disassembling equipment, wiring, and support tools in a safe manner. 5. Performing inventory management on equipment, wiring, and accessories.  6. Carrying out any cleaning, maintenance, or repairs on audiovisual equipment.  **Industrial attachment**  **Molo Vocational Training Center**  **September 2021 to December 2021**  Duties included:  1. Training computer practical lessons  2. Training computer packages  3. Teaching ICT theory lessons  4. Typing and printing of examinations  **Community service**  **Volunteer at Vanessa Grant Girls School.**  **January 2017-March 2017**  Responsible for front office desk tasks such as reception of guests, document filling, taking messages among other responsibilities.  **Extra-curricular activities**  **1.Kirinyaga university Christian union**  a) Secretary  November 2018-November 2019  Duties included  • Organizing all the union activities.  • Responsible for all communication within and without the union. • Taking minutes during the executive meeting.  b) Interim ICT coordinator.  May 2019-July 2019  Duties included  • Chair Ict meetings.  • Conducting trainings to union members on ict equipment. • Managing the union’s social media platforms.  • Integrating computer technology during the service.  **Referees**  1. Mr jeremiah Wakamu  PDTP Secretariat,  P.O Box --  Jeremiah.wakamu@icta.go.ke  2. Elder Joseph Warutere,  PCEA Goshen,  P.O Box 331-01001,  Kalimoni, kiambu  <Tel:0715528110> |